

**Advisory/Recall Notice**

All of us at Yamada America, Inc. (“Yamada”) and the entire Yamada organization are committed to the safe use and operation of our products.

**Name of Product:**

Consistent with the foregoing, this letter is to notify you that Yamada is voluntarily recalling the following parts used in non-metallic (i.e. plastic) center section NDP-20/25-PP series pumps and 20/25PP air valve assemblies which have a serial number range between 703626 and 776396 (the “Pumps/Air Valve Assemblies”):

P/N 772946 Description: CAP A

P/N 772947 Description: CAP B

(the “Caps”)

**Issue:**

The Caps incorporated into the Pumps/Air Valve Assemblies may disengage during operation posing a risk of serious bodily injury to the user, bystander, and/or personal property through impact with the Cap.

We apologize for this situation and want to assure you that, we have already corrected the issue with new replacement CAP A and CAP B parts. The new parts meet or exceed our operational requirements and are available for immediate shipment.

**Description:**

The Pumps/Air Valve Assemblies affected by this recall were manufactured or sold between February 2014 and August 2015 and have a target Serial number range between 703626 and 776396. The model number of your unit can be found on the face plate which can be located by you using the attached “Recalled Products List.”

**Sold At:**

All affected Pumps/Air Valve Assemblies are subject to the recall.

**Remedy:**

Please confirm the Model number, Serial number and the date of manufacture of the Pumps/Air Valve Assemblies you are using now. If the Pumps/Air Valve Assemblies you use meet the requirement of this recall (\*See attached [Recalled Products List](#)), please call Yamada’s Sales Department (800-990-7867).

We will replace the parts at as quickly as possible. Contact us immediately if you cannot locate the Serial number and the date of manufacture of your Pumps/Air Valve Assemblies.

All of us at the entire Yamada organization are extremely proud of our products. We also take pride in, and are committed to, addressing any safety concerns. It is for this reason that we are providing this information to you at this time and ask that you immediately advise your employees and others of this notice, and immediately suspend the use of any affected Pumps/Air Valve Assemblies until the retrofit is completed.

We are sorry for any inconvenience this may cause, but we have taken this action in the interest of your safety and continued satisfaction with our products. Thank you for your continued support and use of our products.

Sincerely,

YAMADA AMERICA, INC.

By: \_\_\_\_\_  
 Its: Vice-President of Sales and Marketing

## Recalled Products List

### 1. Affected Product Name

NDP-20 PP Diaphragm Pump Series  
 NDP-25 PP Diaphragm Pump Series

### 2. Affected Item code/Pump model

#### **NDP-20PP series**

854094	NDP-20BPC-PP	854108	NDP-20BPC-PP FL
854095	NDP-20BPN-PP	854109	NDP-20BPN-PP FL
854096	NDP-20BPE-PP	854110	NDP-20BPE-PP FL
854097	NDP-20BPV-PP	854111	NDP-20BPV-PP FL
854098	NDP-20BPT-PP	854112	NDP-20BPT-PP FL
854099	NDP-20BPH-PP	854113	NDP-20BPH-PP FL
854100	NDP-20BPS-PP	854114	NDP-20BPS-PP FL
854059	NDP-20BAC-PP	854073	NDP-20BSC-PP
854060	NDP-20BAN-PP	854074	NDP-20BSN-PP
854061	NDP-20BAE-PP	854075	NDP-20BSE-PP
854062	NDP-20BAV-PP	854076	NDP-20BSV-PP
854063	NDP-20BAT-PP	854077	NDP-20BST-PP
854064	NDP-20BAH-PP	854078	NDP-20BSH-PP
854065	NDP-20BAS-PP	854079	NDP-20BSS-PP

### NDP-25PP series

854171	NDP-25BPC-PP	854185	NDP-25BPC-PP FLANGE
854172	NDP-25BPN-PP	854186	NDP-25BPN-PP FLANGE
854173	NDP-25BPE-PP	854187	NDP-25BPE-PP FLANGE
854174	NDP-25BPV-PP	854188	NDP-25BPV-PP FLANGE
854175	NDP-25BPT-PP	854189	NDP-25BPT-PP FLANGE
854176	NDP-25BPH-PP	854190	NDP-25BPH-PP FLANGE
854177	NDP-25BPS-PP	854191	NDP-25BPS-PP FLANGE
854122	NDP-25BAC-PP	854136	NDP-25BSC-PP
854123	NDP-25BAN-PP	854137	NDP-25BSN-PP
854124	NDP-25BAE-PP	854138	NDP-25BSE-PP
854125	NDP-25BAV-PP	854139	NDP-25BSV-PP
854126	NDP-25BAT-PP	854140	NDP-25BST-PP
854127	NDP-25BAH-PP	854141	NDP-25BSH-PP
854128	NDP-25BAS-PP	854142	NDP-25BSS-PP
854152	NDP-25BVS-PP	854154	NDP-25BVS-PP FL

854198	NDP-25BVE-PP	854204	NDP-25BVE-PP FL
854199	NDP-25BVV-PP	854205	NDP-25BVV-PP FL
854200	NDP-25BVT-PP	854206	NDP-25BVT-PP FL
854223	NDP-25BVH-PP	854225	NDP-25BVH-PP FL

### 3. Manufacturing Period

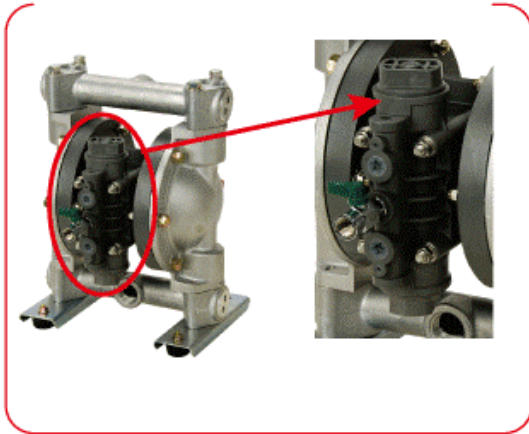
Products manufactured from **February 2014 to August 2015**

### 4. Target Serial Number

**703626 ~ 776396**

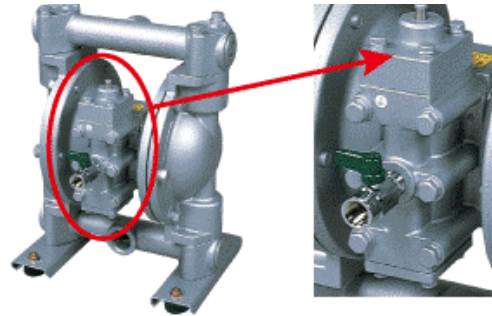
\*Please note, in this serial number range, there are other models which are not affected (Aluminum valve bodies). Please refer to the graphic illustration below for further guidance.

“Recalled Products”  
Valve Body Assy. is PLASTIC



NDP-20B□□-PP NDP-25B□□-PP

“NOT Recalled Products”  
Valve Body Assy. is ALUMINUM



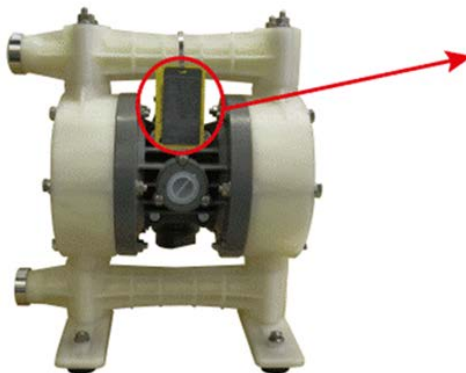
NDP-20B□□ NDP-25B□□

## 5. Contact Information

YAMADA AMERICA, Inc. Sales Department  
955 East Algonquin Road Arlington Heights, IL 60005  
Phone: 800-990-7867  
Fax: 847-631-9274  
E-mail: sales@yamadapump.com

## 6. How to check the Pump for Model Information

Model name, Item No, Serial No and Manufactured date are shown on the label.



The Proof's in the Pump <sup>™</sup>	
<b>Yamada</b> DIAPHRAGM PUMP	
MODEL	NDP-20/25
ITEM NO.	XXXXXX
SERIAL NO.	XXXXXX
MFG. DATE	201X-XX
ENV. TEMP.	32 - 158F
LIQUID TEMP.	32 - 140F
MAX. AIR PRESSURE	100 PSI
TAG NO.	
EXCEEDING THIS LIMIT MAY RESULT IN DAMAGE OR INJURY	
DISPOSAL METHOD	COMPLY WITH THE LOCAL REGULATIONS
<small>YAMADA AMERICA, INC. 1918 E. ALGONQUIN RD., ARLINGTON HEIGHTS, IL 60005 USA ASSEMBLED IN USA</small>	
CE	